



Keukenhof Park regulation 2009

Keukenhof welcomes you. We like to make it pleasant for all our guests. Below are the regulations that contribute to an orderly, safe and pleasant visit.

Access

- * Keukenhof is open daily from 8h00 am to 19h30 pm (cashier is open to 18h00 pm) in the period from 19 March to 21 May 2009.
- * Entering Keukenhof is at own risk.
- * Visitors must be in the possession of a valid entrance ticket during their visit to the park and have to be able to show it on demand.
- * Entrance tickets that are given for a period (subscriptions/season passes) remain the property of Keukenhof. They can be re-claimed if the user behaves in contradiction with this park regulation.
- * If you are under the influence of or in the possession of narcotic agents and/or alcohol, you can be denied access.

Liability

- * Keukenhof can only be considered liable for events and conditions that, except for circumstances beyond control, are due to Keukenhof itself, to their employees or to third parties for whom Keukenhof is legally liable.
- * Keukenhof doesn't accept any liability for events and conditions that are due to the owners of exhibitions or to organisers of events that are not organised at Keukenhof itself, or that don't fall under their responsibility.
- * Keukenhof can not be held responsible for lost, stolen or damaged property, unless this is as a result of the actions or neglect of employees of Keukenhof.
- * Keukenhof is not liable for damage which is as a result of not following the instructions and/or the park regulations as determined in this regulation.

General

- * Dogs have to be kept on a leash, dogs are not allowed in the pavilions.
- * Visitors are not allowed to move outside of the paths.
- * The park is only accessible to pedestrians (except for wheelchair users and children prams).
- * Visitors have to place waste in the waste baskets that are available for this purpose.
- * When using amenities, the instructions/park regulations that appear on the signs or are indicated by the park employees, have to be observed.
- * Park employees are entitled to remove persons who do not comply with these park regulations, resist themselves against or display unruly behaviour, from the park, without the person being entitled to compensation.
- * It is not allowed to take sound equipment into the park.
- * Promoting or selling services and/or articles in the park and on the parking area, is not allowed without written authorisation from the management.
- * Taking of images and/or video material is only allowed for private use. Commercial use of the graphic material is only possible via written authorisation from the management. Visitors may not claim photo rights for recordings made in assignment by Keukenhof.
- * With emergencies visitors should follow the instructions of the park employees and Keukenhof is entitled to close the park. Visitors can in this case not claim any compensation.
- * The possession and carrying of weapons or dangerous objects is prohibited during the visit to the park.

Damage reports

* Our park is maintained as carefully as possible. But it is still possible that you run into less pleasant cases. If that is the case, we request that you report this to the information desk as soon as possible before you leave Keukenhof.

* It is possible that you have accidentally caused damage. In this case we also request that you report this to the information desk before you leave the park.

* If you have personally suffered damage during your visit to our park, we then request that you also report this at the information desk before you leave.

We hope that you have a pleasant time at Keukenhof.