

# Keukenhof Group packages 2012

## Morning start and/or break

Coffee or tea with a selection of Dutch biscuits (treacle waffles, treacle biscuits, currant rolls, sponge cake)	€ 3,75
Coffee or tea with Dutch apple pie	€ 4,25
Coffee or tea with Limburg pie	€ 4,25
Second cup of coffee or tea	€ 1,35

## Packed Lunch *To enjoy in the park or bus* € 7,95

A cool, fold-up lunch box packed with two sandwiches made from healthy, thickly sliced bread and mild cheese and roast chicken fillet, a bottle of orange juice and a candy bar

## Keukenhof Lunch € 15,00

Dutch tomato soup with meatballs
Basket with brown or white bread, rolls, crackers, rye breads and currant bread, cream butter and margarine
Platters of various Dutch cheese and meats, beef croquette
Basket of fruit
Coffee, tea, milk, buttermilk

## Healthy Lunch € 17,95

Dutch spinach salad with goat's cheese and a strawberry-pepper dressing
Organic sandwiches and rolls with meat, cheese and fish
Basket of organic fruit
Coffee, tea and organic milk, buttermilk and fruit juices

## Self-service Restaurant Vouchers

Your guests can decide for themselves when and where they want to have lunch or dinner ( *no table reservation possible* )

**Lunch / diner vouchers:**  
Value: € 7,50 | € 10,00 | € 12,50

**Coffee / tea voucher:**  
Coffee / tea with cake € 4,25

## Warschau Menu € 18,50

Mushroom soup with cream and a bread stick
Turkey tenderloin with sweet pepper sauce, potato cakes and a white cabbage salad
Plum pie

## Amsterdam Menu € 20,00

Dutch tomato soup with meatballs
Fillet of Barneveld chicken stuffed with ham and cheese served with raw vegetable salad and fries
Macaroon mousse in a honey and caramel sauce

## Lisse Menu € 22,50

Russian Salad
Grilled swordfish served with a tomato salsa and fresh spinach hotchpotch
Fresh fruit salad
Coffee or tea

## High Tea € 18,75

Various teas
Etagères with mini Bossche bol (Dutch chocolate éclair) and mini profiteroles, tom-pouces (millefeuilles with creamy vanilla custard filling) and cinnamon rolls, mini treacle waffles, ginger snaps, assorted biscuits
Mini sandwiches with smoked salmon and cucumber
Mini sandwiches with egg salad and cress
Beef ragout patties and
Fresh pineapple and kiwi served in a glass

*We will reserve a table for groups of 20 persons or more in one of our restaurants*

**Keukenhof**  
HOLLAND

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## Reservationform

By printing and faxing or sending this form you make a reservation for group packages in one of the restaurants at Keukenhof. The reservation will be confirmed in writing or via e-mail by Keukenhof Booking Office, after which it can be considered definite.  
**Fax: +31 (0) 252 465 565**

### Date of visit:

Time:

10:00  10:45  11:45  13:30  15:00  17:00

Please mark the preferred time. It is not possible to choose other times than listed here.

### Order:

- |  |         |   |   |
|--|---------|---|---|
| <input type="checkbox"/> Coffee/tea with a Dutch biscuit       | € 3,75  | <input type="checkbox"/> Menu Warschau        | € 18,50   |
| <input type="checkbox"/> Coffee/tea with Dutch apple pie       | € 4,25  | <input type="checkbox"/> Menu Amsterdam       | € 20,00   |
| <input type="checkbox"/> Coffee/tea with authentic Limburg pie | € 4,25  | <input type="checkbox"/> Menu Lisse           | € 22,50   |
| <input type="checkbox"/> Packed Lunch                          | € 7,95  | <input type="checkbox"/> High tea             | € 18,75   |
| <input type="checkbox"/> Keukenhof Lunch                       | € 15,00 | <b>Self-service Restaurant Voucher:</b>       |   |
| <input type="checkbox"/> Healthy Lunch                         | € 17,95 | <input type="checkbox"/> à € 7,50             | <input type="checkbox"/> à € 10,00 <input type="checkbox"/> à € 12,50 |
|  |         | <input type="checkbox"/> Coffee / tea voucher | € 4,25  |

**Number of guests:**    We will reserve a table in one of our restaurants for groups of 20 or more  
(20 persons minimum, you can reserve for fewer than 20 persons but you will have to pay for 20)

Specialties: (e.g. diet or allergy) .....

I will order my entrance tickets via  internet  the ticket booth at Keukenhof  I already have  or .....

### From:

(please fill in using block letters)

Company name: ..... Mr/Mrs + initial: .....

Address: ..... Postal code: .....

City: ..... Country: .....

E-mail: .....

Telephone: ..... Fax: .....

Mobile nr: ..... (you must be available on this number on the day of your visit)

Type of transport:  car  bus  public transport  bike

**Signed  
as correct:**

Signature: ..... Date: .....

I hereby agree to the enclosed terms of business;  
Requests without a signature can not be accepted.

### Payment:

- Cash, credit or debit card: to be paid to the restaurant manager on the day of the visit
- Payment in advance. You will receive an invoice from us.

**Keukenhof**  
HOLLAND

You can return this form – filled in and signed – to:  
**Keukenhof Booking Office**, P.O. Box 66, 2160 AB Lisse, Holland | Tel. +31 (0) 252 465 537  
Fax +31 (0) 252 465 565 | E-mail sales@keukenhof.nl | www.keukenhof.nl

# Conditions applying to Keukenhof Group packages 2012

## Definitions

- Admission tickets: entrance card, e-ticket, Spring Pass.
- Keukenhof: Stichting Internationale Bloementoonstelling Keukenhof in Lisse, Chamber of Commerce no: 28029200.
- Park: the terrain encompassing Keukenhof.

## Applicable terms and conditions

- These General Terms and Conditions shall apply to all offers, quotations and agreements under which Keukenhof organises group arrangements, boat tours, the photography workshop and other activities.
- In addition to these terms and conditions, the Park Regulations apply.

## Formation of the agreement

- Completion and return of the reservation form does not guarantee that the group tour will take place. The agreement shall only enter into effect upon a written confirmation of your reservation by Keukenhof. The confirmation should be checked immediately upon receipt, and any discrepancies must be notified to us within three working days.
- The person concluding the group tour with Keukenhof shall be severally liable for all obligations arising from this agreement.

## Reservation

- Hospitality and catering arrangements: Prices apply exclusively to groups of 20 participants or more (excl. tour leader/guide and bus driver). If the number of participants is less than 20, the price charged will be the price for 20 participants.
- Whisper boat: Group reservations for the Whisper boat shall only apply to groups of 20 participants or more. If the number of people in your party exceeds 35, your party will be divided into smaller groups and sail at different times. If the capacity of the vessel allows, Keukenhof reserves the right to allow other passengers on board the vessel.
- Photography Workshop: The Photography Workshop will not take place if the minimum number of registrants of 14 has not been reached. If the minimum is not reached, Keukenhof may re-schedule the Workshop to a mutually convenient date or time. Workshops are limited to a maximum of 20 participants.

## Admission

- The quoted packages and prices do not include the price of admission to Keukenhof unless stated otherwise.
- Prepaid entrance tickets cannot be exchanged for cash and Keukenhof does not give any change.
- The quoted participation fee of the Photography Workshop is inclusive of all items listed in the workshop programme. This offer cannot be used in conjunction with any other offer or discount. Discount offers can therefore not be used in conjunction with any other promotional offers or Spring passes issued by Keukenhof. All prices quoted are per person.

## Accommodation

- The location is to be determined by Keukenhof, based on group numbers, visitor numbers on the day, and your preferences.
- You will be notified at least two working days before your visit of your allocated restaurant.

## Payment

- Group catering arrangements (not to be confused with tailor-made arrangements): Payment is to be made on site on the day of the visit in cash, by PIN or by credit card.
- 'Whisper boat' tour: Keukenhof only accepts cash payments for Whisper boat (please note: credit card and PIN payments are not possible) at the Keukenhof Whisper boat desk.
- Photography Workshop: Group bookings made over the Internet must be paid for by credit card. Following registration and payment, each participant will receive an automated confirmation and admission ticket. For orders placed via the Booking Office, the participation fee should reach our bank account no later than 10 days prior to commencement of the workshop. In the event of late payment, Keukenhof reserves the right to cancel the booking.
- For reservations with a value of more than € 3,000,- we require a deposit of 75%.

  
**Keukenhof**<sup>®</sup>  
HOLLAND

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E-mail [sales@keukenhof.nl](mailto:sales@keukenhof.nl) | [www.keukenhof.nl](http://www.keukenhof.nl)



# Conditions applying to Keukenhof Group packages 2012

## Tour leader/guide

- The group's external tour leader/guide (= 1 person) is entitled to a free set menu (excluding drinks). The guide is required to present a valid ID pass issued by an authorised (travel) agency.

## Cancellation/Amendments made by the participant

- Amendments must be made in writing and dated.
- Amendments to the booking may be made up to two working days prior to the date of the group's arrival.
- The term 'cancellation' is understood to mean an indefinite postponement of a reservation on a reserved time and date.
- Cancellations must be made in writing and dated.
- If the participant cancels the agreed arrangement, the following shall be immediately due and payable to us, unless otherwise agreed.
  - If notification of cancellation is received by fax or in writing more than 10 working days prior to the visit, no cancellation charge will be incurred.
  - If notification of cancellation is received less than 10 working days but more than 5 working days prior to the visit, 50% of the reservation fee will be charged.
  - If notification of cancellation is received less than 5 working days but more than 3 working days prior to the visit, 75% of the reservation fee will be charged.
  - If notification of cancellation is received less than 2 working days prior to the visit, 100% of the reservation fee will be charged.
- A No-show is not using what is pre booked and confirmed, without cancellation.
- In case of No-show, 100% of the reservation fee will be charged.

## Delay

- In the event of a delay on your part, Keukenhof will be unable to guarantee your reservation. This may affect your booking. Some parts of the scheduled programme may be cancelled. Keukenhof assumes no liability and will make no refund in the event of any delay on your part.

## Miscellaneous

- Restaurant vouchers to the value of € 7.50 / € 10.00 / € 12.50 can be redeemed in all Keukenhof restaurants (with the exception of mobile outlets).
- Restaurant vouchers cannot be exchanged for cash and Keukenhof does not give any change.
- All the hospitality and catering prices quoted are based on a minimum group size of 20.
- A proposal is valid for one (1) week from date of issue. If no notification or a signed confirmation is received from you within the stated period, any entitlements granted to you under this agreement will lapse. Upon the lapse of your entitlements, we reserve the right to divert the capacity reserved by you to other projects.
- No rights may be derived from the aforementioned with regard to other hospitality and catering services provided in Keukenhof.

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